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| **Actions performed by the actor** | **Response from the system** |
| 1. Donor calls into company to request to donate to the cause. Customer service representative request for their name and phone number to look up to see if donor is new or has already have an account. Customer service representative then prompts the donor to see what they would like to do during the transaction. |  |
| 1. Representative issues a request to search the donor in the system. |  |
|  | 1. The system asks for data about the member. |
| 1. Representative enters the data into the system. |  |
|  | 1. Reads in data, and if the member can be added, generates an identification number for the donor and remembers information about the donor. Informs the representative that if the member was added and outputs the member information that was stored. |
| 1. The representative gives the user their identification number. |  |

Add a Donor

Add a Credit Card

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| **Actions performed by the actor** | **Response from the system** |
| 1. The representative issues a request to add a new credit card and the amount of donation. |  |
|  | 1. The system ask for the credit card ID, expiration date, CCV number, the amount, the donor’s ID, and the donor’s name. |
| 1. The representative enters the identity of the user, the credit card information, and amount. |  |
|  | 1. The system checks that the user and credit card are valid and that the credit card is not already on the member’s account. If yes, it adds the credit card and amount into the members account and displays that; otherwise, it outputs an appropriate error message. |